



# Illinois Nursing Home Administrators Association

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**REGISTER NOW!**

## “Salute to our Healthcare Heroes”

**INHAA 2020 VIRTUAL CONVENTION OFFERING LIVE AND  
RECORDED EDUCATIONAL SESSIONS! Earn 17.5 CEU's**

**November 11-13, 2020**

During these unprecedented times, and as a result of the pandemic, social gatherings have been limited. Therefore, INHAA cancelled the in-person Convention and will host a Virtual Convention scheduled for November 11-13, 2020. We are excited about this new platform for education and look forward to your participation.

### AGENDA

#### November 11, 2020

*8:00 – 8:15 a.m. INHAA Opening and INHAA Election Announcements*

*8:15 – 9:30 a.m. Lead by Example with Humanity, Humor and Humility, Chelsey Byers, U of I Extension*

*9:45 – 10:45 a.m. Strategic and Financial Aspects of Wound Treatment, Ben Kleinman, Stiehl Tech*

*11:00 a.m. – 12:30 p.m. The State of Medicaid in Illinois, Matt Werner, M. Werner Consulting **SPONSORED BY AMEREN ILLINOIS ENERGY EFFICIENCY PROGRAMS***

*12:45 – 2:15 p.m. Ways to Engage Residents in Wellness During a Pandemic, Emily Eckhardt, Jesse Voyles, EmpowerMe Wellness*

*2:30 – 4:00 p.m. Litigation Against Nursing Homes Following the COVID-19 Pandemic: Three Things to do Now to Prepare, Nick Lynn, Duane Morris LLP; Johanna Tracy, Carden & Tracy **SPONSORED BY RESIDE ADMISSIONS***

#### November 12, 2020

*8:00 -9:30 a.m. Infection Control Guidance, Lisa Bridwell, Nell Griffin, Telligen*

*9:45 – 11:15 a.m. Financial Impact of (and How to Survive) COVID-19, Andrew Cutler, FGMK, LLC **SPONSORED BY AMEREN ILLINOIS ENERGY EFFICIENCY PROGRAMS***

*11:30 a.m. – 1:00 p.m. Leveraging Telehealth to Promote Patient Safety and Enhance Access to Care During the COVID Pandemic, Dr. Rajeev Kumar, Symbria; Kristin Thrun, Burgess Square; Neville Bilimoria, Duane Morris LLP **SPONSORED BY SENIOR CARE PHARMACY SERVICES***

*1:15 – 2:45 p.m. COVID-19 and Employee Policies, Jennifer Long, Duane Morris LLP*

*3:00 – 4:30 p.m. Reopening, Testing, and Surveying: Illinois Moves Forward, Deb Burdsall and Angela Tang, IDPH **SPONSORED BY OREGON HEALTHCARE PHARMACY SERVICES, INC.***

#### November 13, 2020

*8:00 – 9:00 a.m. ICF/DD Regulatory Updates and How COVID has Affected the DD Industry, Daniel Levad, Office of Health Care Regulation*

**9:15 – 10:15 a.m. Hot Topics & Trends in Assisted Living**, Neville Bilimoria, Duane Morris, LLP **SPONSORED BY EVERSPRING PHARMACY**

**10:30 – 11:30 a.m. I Got Sunshine on a Cloudy Day**, Denise Spihlman, Outcome Services in Illinois.

**Register now and earn 17.5 CEUs. Not sure you can attend all sessions? Not to worry. All sessions will be recorded so you can access them later any time before December 31, 2020. You will receive a certificate of attendance after you complete the virtual sessions. PLEASE ALLOW several weeks for delivery of the certificate from the INHAA office.**

## **SESSION DESCRIPTIONS**

### **November 11, 2020**

8:00 – 8:15 a.m.– INHAA Opening and INHAA Election Announcements

8:15 – 9:30 a.m. OPENING SESSION Lead by Example with Humanity, Humor and Humility presented by Chelsey Byers, U of I Extension

*In this session we will talk about leaders and environments. Through this interactive session, participants will have a chance to think about their leadership styles and how they influence the people and environment in which they lead. We will look at: the culture within their organization; the importance of humor as a diffuser of problems and aid to staff morale; their position of influence in addition to being a member of the team. At the conclusion of this session you will be able to: Identify two physical benefits of humor; Identify two psychosocial benefits of humor; List two things to try/implement to improve your community.*

9:45 – 10:45 a.m. Strategic and Financial Aspects of Wound Treatment presented by Ben Kleinman, Stiehl Tech *This presentation will describe the strategic and financial implications of focusing on wound care treatment as a differentiator in the marketplace. We will explore the costs vs. efficacy and corresponding outcomes of different wound treatment modalities for typical wound types. We will examine the costs vs. benefits of outsourcing wound care to external vendors. We will describe the benefits of becoming and marketing your facility as a “wound care center of excellence.” At the conclusion of this session you will be able to: Describe the financial realities of wound care; Evaluate the benefits of specialization and differentiation within the marketplace; Decide whether to become a “wound care center of excellence.”*

11:00 a.m. – 12:30 p.m. The State of Medicaid in Illinois presented by Matt Werner, M. Werner Consulting *This session will cover topics related to the Illinois Medicaid program and long-term care providers such as nursing homes, ICF/DD, and MCDDs. It will cover issues around the backlog of eligibility determinations, Medicaid managed care, reimbursement, and a look at what could be coming in future state legislative sessions. It will also discuss how the COVID-19 pandemic issues relate to Medicaid. This session will allow time for Q&A. At the conclusion of this session you will be able to: Understand recent changes in Medicaid reimbursement issues for long-term care; Understand future policy discussions around LTC Medicaid policy; Understand current issues concerning Medicaid backlog of pending eligibility. **SPONSORED BY AMEREN ILLINOIS ENERGY EFFICIENCY PROGRAMS***

12:45 – 2:15 p.m. Ways to Engage Residents in Wellness During COVID Pandemic presented by Emily Eckhardt and Jesse Voyles, EmpowerMeWellness

*This program will demonstrate ways to engage residents in wellness during a pandemic. It will include how a specialized music program can be used to facilitate language production, attention, cognition, and socialization through music engagement. It will also include exercise and other wellness activities that can be incorporated into daily programming. Residents in long-term care often become isolated due to difficulty comprehending and expressing themselves, and this is exacerbated during a global pandemic. Program will include success stories and video presentation. At the conclusion of this session you will be able to: Expand knowledge on the relationship between communication and music for your residents; Determine how to structure a music program within existing framework; Improve resident outcomes by providing wellness activities, including music and exercise.*

2:30 – 4:00 p.m. Litigation Against Nursing Homes Following COVID-19 Pandemic: Three Things to do Now to Prepare presented by Nick Lynn, Duane Morris, LLP and Johanna Tracy, Carden & Tracy

*As Illinois reopens, nursing homes continue to battle COVID-19, but are also beginning a new phase of this pandemic: widespread surveys and litigation. While surveys and litigation related to COVID-19 are already underway, the media continues to focus on nursing homes, suggesting that a connection exists between loss of life and quality of care. Many are ignoring the limitation created by the lack of widespread testing, and how the early federal and State responses limited the options available to nursing homes to change outcomes. Meanwhile, the State and federal regulations are a constant moving target and an additional challenge for nursing homes to contend with. This session will focus on the three most important things providers need to do over the next 90 days to prepare for the next wave of litigation. It will cover the practical effect of State and federal immunity provisions and the need for a uniform response; review the current legal environment, including the ever-changing government regulation; and the need to document the pandemic experience now. At the conclusion of this session you will be able to: Understand the current State and federal regulations related to nursing homes; Recognize the limitations on the current liability protections for nursing homes and senior living providers; Identify the types of lawsuits currently pending and those anticipated against nursing homes as well as strategies for improved defensibility, documentation, and steps that can be taken now to prepare. **SPONSORED BY RESIDE ADMISSIONS***

## **November 12, 2020**

8:00 – 9:30 a.m. The Absence of Tag Does Not Mean No Improvement Needed presented by Lisa Bridwell and Nell Griffin, Telligen

*Now that the COVID frenzy is normalizing, it is time to build on what you have learned and integrate assessment practices into improvement activities. This session will challenge you to proactively use process improvement methodology tools and resources to strengthen programs. Using a case study, this approach will be applied to examine infection prevention and control. Attendees will gain confidence creating charters and completing a Plan Do Study Act (PDSA). At the conclusion of this session you will be able to: Identify the value of a program assessment as a data source for improvement activities; Describe when to complete a root cause analysis (RCA); Plan a Plan Do Study Act Cycle.*

9:45 – 11:15 a.m. Financial Impact of (and How to Survive) COVID-19 presented by Andrew Cutler, FGМК, LLC

*This session will provide an overview of the various HHS Provider Relief Fund grant payments, along with SBA PPP and EIDL loan programs. It will address the various operating challenges that SNFs are facing and address the reporting requirements that are part of the funding mechanisms that have been put in place to assist providers with COVID related expense and lost revenue. At the conclusion of this session you will be able to understand: HHS Funding program and related attestations and reporting requirements; Governmental Acts, local, state and federal initiatives, governing operations and funding resources; Supporting documents and audit trails that will be necessary to help with loan forgiveness (if applicable) and support of HHS Funding requirements, and a brief history of funding options that are available at the time of this course assuming the COVID-19 emergency has not been solved. **SPONSORED BY AMEREN ILLINOIS ENERGY EFFICIENCY PROGRAMS***

11:30 a.m. – 1:00 p.m. Leveraging Telehealth to Promote Safety and Enhance Access to Care During the COVID Pandemic presented by Dr. Rajeev Kumar, Symbria; Kristin Thrun, Burgess Square; Neville Bilimoria, Duane Morris LLP

*In this presentation, we will review the history of telemedicine and how it has been adapted to address the challenges facing healthcare organizations throughout the country. We will share key strategies to help healthcare organizations successfully implement telehealth programs into their operations. We will identify how to maximize clinical and financial advantages of telehealth, while at the same time minimizing potential risks. We will discuss important legal and regulatory considerations that must be addressed when using telemedicine. At the conclusion of this session you will be able to: Articulate the history of telemedicine and how it was adapted to address challenges related to COVID-19; Discuss strategies to operationalize telehealth in a healthcare organization; Identify compliance and legal considerations when implementing telehealth programs. **SPONSORED BY SENIOR CARE PHARMACY SERVICES***

1:15 – 2:45 p.m. COVID-19 and Employee Policies presented by Jennifer Long, Duane Morris, LLP *TBD*

3:00 – 4:30 p.m. Reopening, Testing, and Surveying: Illinois Moves Forward presented by Deb Patterson Burdsall and Angela Tang, IDPH

*The presenters will review the most current COVID-19 guidance related to testing in long-term care, phases of reopening, reporting and infection prevention and control. The presenters will also discuss Centers for Medicare and Medicaid Services (CMS) survey process and what surveyors will be looking for during targeted infection prevention and COVID-19 visits. Q&A session to follow. At the conclusion of this session you will be able to: Develop an interdisciplinary plan for a phased approach to visitation and reopening; Implement a COVID-19 testing plan based upon the most current guidance; Understand updated infection prevention and control recommendations.* **SPONSORED BY OREGON HEALTHCARE PHARMACY SERVICES, INC.**

## **November 13, 2020**

8:00 – 9:00 a.m. ICF/DD Regulatory Updates and How COVID has Affected the DD Industry presented by Daniel Levad, Office of Health Care Regulation

*TBD*

9:15 – 10:15 a.m. Hot Topics and Trends in Assisted Living presented by Neville Bilimoria, Duane Morris, LLP

*50% of Assisted Living facilities are currently operating at a loss given the COVID-19 pandemic. Despite past growth and expansion, lower census numbers are affecting the industry. Also, make no mistake about it, assisted living facility lawsuits are on the rise, and Illinois is no exception. Plaintiff attorneys have focused their attention on assisted living as the next “nursing home” lawsuit boom. Understanding the current trends and liability climate in assisted living today amidst the COVID-19 pandemic is important for everyday operation and long-term viability. At the conclusion of this session you will have: Learned about current trends in assisted living; Learned tips on how to avoid liability for your facility; Learned about the current climate of litigation against assisted living facilities, and what you can do to improve your operations and avoid pitfalls that would lead to lawsuits.* **SPONSORED BY EVERSPRING PHARMACY**

10:30 – 11:30 p.m. CLOSING SESSION I Got Sunshine on a Cloudy Day presented by Denise Spihlman, Outcome Services in Illinois

*In this ever-changing long-term care world we work in, we are faced with caring for more individuals with complex medical issues and advanced dementia. Striving to focus on quality of life for our individuals is one of our challenges. This session will provide you with information and ideas on ways to meet this challenge that all staff will be able to use. At the conclusion of this session you will be able to: Identify ideas to improve quality of life for residents; Identify ways to utilize all staff in assisting with quality of life; Identify a plan to implement in the facility.*

**CONTINUING EDUCATION:** The Illinois Department of Financial and Professional Regulation has approved INHAA as a sponsor of continuing education for Illinois Nursing Home Administrators (License #139-000052) and Nurses (License #236-000008). This virtual convention offers Administrators and Nurses a total of 17.5 CEUs.

**DON'T PAY THE NON-MEMBER CONVENTION RATE WHEN YOU CAN BECOME A MEMBER FOR 2020 FOR \$125!** Virtual Convention rates for INHAA members are \$175 and \$275 for non-members but the rate for joining INHAA in 2020 is only \$125. If the administrator is a member, staff can attend INHAA conferences at the member rates providing the administrator includes each staff member on his/her registration form. All must register on the same form to receive this discount. For additional information on becoming an INHAA member please contact Vicki Wiltsie, Association Coordinator at 708-800-6161 or [vwiltsie@inhaa.org](mailto:vwiltsie@inhaa.org).

**REGISTRATION FEES:** INHAA members can register for the virtual Convention at the member rate of \$175, Non-members \$275. Your registration fee includes access to all 13 educational sessions. All sessions will be recorded so if you are unable to view the webinar at the scheduled time you can access the webinar later. **ALL REGISTRATIONS MUST BE RECEIVED BY November 1, 2020.**

**Registrations cannot be guaranteed without payment.** Credit card payments (Master Card/Visa only) are available. **REGISTRATION FEES ARE NONREFUNDABLE. NO FULL OR PARTIAL REFUNDS AVAILABLE FOR CANCELLATIONS.**

# “Salute to our Healthcare Heroes”

**INHAA 2020 VIRTUAL CONVENTION November 11-13, 2020**

## REGISTRATION FORM

My check payable to INHAA is enclosed. Email registration to [vwiltsie@inhaa.org](mailto:vwiltsie@inhaa.org) or fax to 708-248-8078 or mail form and check to: INHAA, PO Box 272, Rochester, IL 62563.

Credit Card payment (Master Card/Visa only)

Credit Card Number: \_\_\_\_\_ Exp. Date: \_\_\_\_\_

Attendee Name: \_\_\_\_\_ Today's Date: \_\_\_\_\_

Cardholder Name/Address: \_\_\_\_\_

Facility Name/Address: \_\_\_\_\_

City, State, Zip \_\_\_\_\_ Phone: \_\_\_\_\_

Home Email: \_\_\_\_\_ Work Email: \_\_\_\_\_ **PLEASE LIST NUMBER OF YEARS IN THE HEALTHCARE INDUSTRY FOR EACH REGISTRANT.** (This information will be used during the virtual convention for games/prizes).

**Please list additional staff attending from your facility. All registrants will pay the \$175 or \$275 rate for the virtual convention/webinar series. After your registration and payment has been received, INHAA will forward the link to attend the webinar series.**

NAME \_\_\_\_\_ NHA/Nursing License # \_\_\_\_\_

Member \$175  Non-Member \$275 Preferred Email: \_\_\_\_\_ # OF YEARS \_\_\_\_\_

NAME \_\_\_\_\_ NHA/Nursing License # \_\_\_\_\_

Member \$175  Non-Member \$275 Preferred Email: \_\_\_\_\_ # OF YEARS \_\_\_\_\_

NAME \_\_\_\_\_ NHA/Nursing License # \_\_\_\_\_

Member \$175  Non-Member \$275 Preferred Email: \_\_\_\_\_ # OF YEARS \_\_\_\_\_

NAME \_\_\_\_\_ NHA/Nursing License # \_\_\_\_\_

Member \$175  Non-Member \$275 Preferred Email: \_\_\_\_\_ # OF YEARS \_\_\_\_\_

\_\_\_\_\_ TOTAL AMOUNT DUE

