



ILLINOIS NURSING HOME ADMINISTRATORS ASSOCIATION

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A Tribute to our Veterans:

Heroes: Honoring the Past, Treasuring the Present, Shaping the Future

**INHAA Annual Convention and Trade Show – PRELIMINARY AGENDA subject to
change**

November 7-8, 2019 Crowne Plaza, Springfield, IL

*** 11 Continuing Education Credits for Administrators and Nurses**

***17 Choices for Presentations * 50 Trade Show Exhibitors**

***Opening Keynote Presenter Sonya Jones from the TV Show “The Biggest Loser” presents “Join the Journey”**

Hear the Latest Topics and Trends from Front-line Experts to Help Us Serve Those Who Served Us

- How to Motivate and Inspire Staff
- Survey & Enforcement: Hot Topics, Current Trends & Practical Strategies
- Hot Topics & Trends in Assisted Living
- Respiratory Therapy in Post-Acute: A Look at How Respiratory Therapy Impacts SNFs with PDPM & How a Leading Home Health Agency Reduced Return to Hospital Using RTs
- CMS Amendments to Ease the Pressures of the Requirements of Participation & Delayed Implementation of Phase 3
- Customer Service.....Leading by Example.....It Does Make a Difference
- PDPM Overview/Update
- The Anatomy of a Lawsuit Demystified
- Staffing and Retention
- Bringing QAPI to Life: Translating your QAPI Plan into Action
- Key Liability Issues in Assisted Living
- Review of Recent Legislative & Regulatory Changes Impacting CILS, Community-Based ICF/DD, and MC/DD Providers
- Value Based Purchasing
- Employment Policies After the Legalization of Marijuana & Other Employment Updates
- IDDSI Nothing to Get Choked Up About.....Understanding the New Diet Standardization Initiative
- IDPH Regulatory Update
- Communicating with Individuals with Dementia

***Heroes: Honoring the Past,
Treasuring the Present,
Shaping the Future***
**2019 INHAA Convention &
Trade Show, November 7-8th**
SESSION AND EVENT SCHEDULE

WEDNESDAY, NOVEMBER 6

6:00 -7:30 pm

Early Bird Reception

THURSDAY, NOVEMBER 7

7:00 – 8:15 am

Registration and Breakfast *Sponsored by Southern
Bus & Mobility*

8:30 – 10:00 am

Concurrent Sessions

**SURVEY & ENFORCEMENT: HOT TOPICS, CURRENT
TRENDS & PRACTICAL STRATEGIES** Presenters:
**Sharon Elvidge-Kelley, Partner; Drew Hickey,
Partner, Bolen, Robinson, and Ellis LLP**

This session will provide information for attendees to know and understand the current trends in long-term care Survey and Enforcement, including tags and regulations surveyors are focusing on. Practical strategies will be identified to allow administrators, staff and residents to be prepared and advocate for their facility when surveyors enter the building. Presenters will offer information regarding what to do if a Survey is not favorable to his or her facility.

HOT TOPICS & TRENDS IN ASSISTED LIVING
Presenter: **Neville Bilimoria, Partner, Duane
Morris LLP**

Assisted Living facilities are growing and expanding, despite low census numbers. The trends in assisted living continue to evolve with growth projected over the next few years. Also, make no mistake about it, assisted living facility lawsuits are on the rise, and Illinois is no exception. Plaintiff

attorneys have focused their attention on assisted living as the next “nursing home” lawsuit boom. Understanding the current trends and liability climate in assisted living today is important for everyday operation and long-term viability.

**RESPIRATORY THERAPY IN POST-ACUTE: A LOOK
AT HOW RESPIRATORY THERAPY IMPACTS SNFS
WITH PDPM AND HOW A LEADING HOME HEALTH
AGENCY REDUCED RETURN TO HOSPITAL USING
RTs**

Presenter: **John Anderson, VP of Sub-Acute
Services, PEL/VIP Respiratory**

Having respiratory therapists (RTs) in the skilled environment has always been a challenge with no direct reimbursement. Once the reimbursement changes, however, to the value-based model PDPM, RTs will be a valuable commodity to help map the ICD-10 codes when pulmonary is the primary diagnosis. Respiratory assessments can also assist with nursing case mix index and identifying co-morbidities for non-therapy ancillary services. This session looks at how a respiratory assessment and follow up can help capture the highest reimbursement in all components. We will also overview the impact RTs have had on 30 day return to hospital both in the SNF and home health arenas. A successful program has been developed in treating cardio-pulmonary patients that can be used throughout the health care continuum. Let us show you how this approach can help your skilled nursing center, assisted living, independent living and/or CCRC successfully transition these patients with better disease improved quality of life. Oh, and maximize the highest reimbursement.

10:15 – 11:45 am

**General Session with Presentation of Colors;
Election of INHAA Board of Directors; Keynote
Speaker**

JOIN THE JOURNEY

Presenter: **Sonya Jones**

Sonya Jones’ most requested presentation will motivate and inspire you to take the best possible care of yourself in order to accomplish all that you really want in life. Jones shares her experiences as a contestant on NBC’s Reality TV Show, *The Biggest Loser*, as a tangible way of encouraging you to

become the most effective version of yourself possible. You won't want to miss this powerful presentation—which has been a true “game changer” in the lives of thousands!

11:45 am – 12:45 pm

Lunch and INHAA Annual Meeting *Sponsored by Podiatry Plus*

12:45 -2:15 pm

Trade Show with Exhibitors

2:15 – 3:45 pm

Concurrent Sessions

CMS AMENDMENTS TO EASE THE PRESSURES OF THE REQUIREMENTS OF THE PARTICIPATION AND DELAYED IMPLEMENTATION OF PHASE 3

Presenter: Nicholas Lynn, Attorney, Duane Morris LLP

On July 16, 2019, the Centers for Medicare and Medicaid Services proposed changes to the Requirements of Participation (ROPs) and survey process. This session will address the significant proposed changes which include: facility-initiated involuntary transfers and discharges; staff requirements; removing specific duties required of the grievance official; removing onerous details in the Quality Assurance and Performance Improvement requirements; and updating regulations pertaining to the informal dispute resolution and independent informal dispute resolution process.

CUSTOMER SERVICE.....LEADING BY EXAMPLE.....IT DOES MAKE A DIFFERENCE

Presenter: Lisa Phillipson, Community Relations & Education Director, Hospice of Southern Illinois

Customer service can be two words that so many tune out as soon as they are mentioned. However, in today's world with so many things being the same, how we treat and interact with people can truly set us apart. Setting you apart in the work world can mean a better reputation and business growth in a competitive environment.

PDPM OVERVIEW/UPDATE

Presenters: Encore Rehabilitation

More information to follow

4:00 – 5:30 pm

Concurrent Sessions

THE ANATOMY OF A LAWSUIT DEMYSTIFIED

Presenters: Johanna Tracy, Partner, Carden & Tracy LLC; Michelle Hart-Carlson, Administrator, Oak Trace

Being involved in a lawsuit can profoundly impact your life both professionally and personally. Whether your facility is a named defendant, you have been personally sued in your capacity as facility Administrator or are providing support to one of your healthcare providers who has been personally named as a defendant, understanding the process from start to finish and learning tools to navigate it makes the experience easier. Come and listen to an attorney who has over a decade of experience successfully defending long-term care facilities and a facility Administrator who has been through a trial, explain the nuts and bolts and provide concrete ways to successfully navigate the process.

STAFFING AND RETENTION

Presenter: Jay Bierre, CEO, Plymouth Place Senior Living

More information to follow

BRINGING QAPI TO LIFE: TRANSLATING YOUR QAPI PLAN INTO ACTION

Presenter: Ellen Kuebrich, Chief Strategy Officer, Providigm

Phase 3 of the Requirements of Participation is finally upon us! And while we anticipate a delay in the expectation to start executing the details laid out in your Quality Assurance and Performance Improvement (QAPI) plan, now is the time to start taking a critical look at what you've implemented thus far. For many of us, the plan is a formal document written in regulatory language in order to meet the requirement, not a description of how we will actually execute QAPI. Join us for this session, during which we will translate regulatory language into actual action and provide teaching strategies so that all staff, from leadership to clinical to front line, will be able to understand and play a meaningful part in your plan.

6:00 – 7:30 pm

Social Mixer *Sponsored by Health Direct*

FRIDAY, NOVEMBER 8, 2019

7:00 – 8:00 am

Breakfast Buffet *Sponsored by Ovitsky Vision Care*

8:15 – 9:45 am

Concurrent Sessions

KEY LIABILITY ISSUES IN ASSISTED LIVING

Presenter: Matthew J. Murer, Chair, Polsinelli National Healthcare Group, Polsinelli PC

This session will review the most common (and difficult) liability issues that assisted living providers today face. This session will cover liability issues related to residents with dementia, potential fraud and abuse liability, and how policies, staffing, and admissions decisions can raise or lower your liability. Special emphasis will be placed on a discussion of day-to-day operational challenges.

REVIEW OF RECENT LEGISLATIVE AND REGULATORY CHANGES IMPACTING CILAs, COMMUNITY-BASED ICF/DD, AND MC/DD PROVIDERS

Presenter: Mike Bibo, President, Center for Developmental Disabilities Advocacy & Community Supports

Review recent Legislative and Regulatory changes impacting CILA, community based ICF/DD, and MC/DD providers.

VALUE BASED PURCHASING

Presenter: Joan McCarthy, Consultant, RSM US LLP

In 2018 SNFs learned how the readmission penalties affected their financial outcomes. The SNF VBP affects quality, compliance and financial outcomes. Both financial and clinical managers and staff need to understand the basics of the SNF Readmission Measure (SNFVBP) and the rate changes that result from those readmissions. We will review the steps between the clinical requirements and the financial outcomes.

10:00 – 11:30 am

Concurrent Sessions

EMPLOYMENT POLICIES AFTER THE LEGALIZATION OF MARIJUANA & OTHER EMPLOYMENT UPDATES

Presenter: Jennifer Long, Special Counsel, Duane Morris, LLP

Recreational use of cannabis will be legal in Illinois in January 2020, but is your workplace ready? The disparity between federal law and state cannabis laws remains a source of confusion for employers and employees alike. Learn about Illinois' new law allowing recreational use of marijuana and its likely impact on your enforcement of drug-free workplace, drug testing, safety, and other employment policies, as well as the latest on your obligation to provide a reasonable accommodation for a disability under the Americans with Disabilities Act. Plus, more updates for Illinois employers: Reminders for your use of employee biometric information for timekeeping, record management, or facility access. Learn about recent Illinois legal updates for employers which require annual sexual harassment training and updates to your policies, extend additional rights to nursing mothers, ban inquiries into applicants' salary history information, expand the Equal Pay Act, mandate new expense reimbursement requirements, and other anticipated employee-friendly changes in the legislative pipeline for 2020 and beyond.

IDDSI NOTHING TO GET CHOKED UP ABOUT....

UNDERSTANDING THE NEW DIET STANDARDIZATION INITIATIVE

Presenter: Kim Fremont, Vice President, Health Technologies

In this session we will explore the "why" behind the new global initiative to standardize the dysphagia diet and the benefits to patient/resident safety. This session will give critical information to understand the new framework and new testing methods to classify foods and liquids in the appropriate levels. This session will outline an action plan to take the next steps to implement the framework into the healthcare organization and coordinate with care partners. We will conclude with exploring valuable resources to assist the

organization toward a successful transition to the new diet standardization framework.

1:30 – 3:30 pm
Closing Session

IDPH REGULATORY UPDATE

Presenter: Lori Brown, State RAI/MDS
Coordinator, IDPH OHCR

CMS is always trying to clarify and specify regulatory language. We will discuss the most current changes and updates that affect long-term care.

11:30 am – 1:30 pm

Trade Show and Lunch with Exhibitors.... Prize Drawings!

COMMUNICATING WITH INDIVIDUALS WITH DEMENTIA

Presenter: Karla Belzer, Family Life Educator,
University of Illinois Extension

When a person has dementia, communication can be very difficult as the disease advances. Forgetfulness, agitation, repetition, and mood fluctuations can make situations stressful and frustrating, and many healthcare professionals and family members worry that they will say or do the wrong thing and make matters worse. Learn about common communication problems caused by Alzheimer's disease and other dementias and strategies for better interactions and interventions.

CONTINUING EDUCATION

The Illinois Department of Financial and Professional Regulation has approved INHAA as a sponsor of continuing education for Illinois Nursing Home Administrators (License #139-000052) and Nurses (License #236-000008). This conference offers Administrators and Nurses a total of 11 CEUs.

DON'T PAY THE NON-MEMBER CONVENTION RATES WHEN YOU CAN BECOME A MEMBER FOR 2020 FOR THE SAME ONE TIME CHARGE!

Convention rates for INHAA members are \$125 and \$225 for non-members but the rate for joining INHAA in 2020 is only \$125. Membership in this professional association allows you to attend all four conferences in a calendar year – offering more than 40 CEUs at member rates, provides a monthly newsletter, and gives you one of the best networking opportunities with other administrators and nurses in Illinois. Additionally, if the administrator is a member, anyone on staff can attend INHAA conferences at the member rates **providing the administrator includes each staff member on his/her registration form. All must register on the same form to receive this discount.** *For additional information on becoming an INHAA member please contact Vicki Wiltsie, Association Coordinator at 708-800-6161 or vwiltsie@inhaa.org.*

LOCATION/LODGING INFORMATION

Crowne Plaza, 3000 S. Dirksen Pkwy., Springfield IL.

To make hotel reservations please call 1-800-589-2769 or (217) 585-2830 and mention Illinois Nursing Home Administrators Association or [click here](#) to make your reservation online.

MAKE YOUR RESERVATIONS BEFORE OCTOBER 16, 2019 TO RECEIVE THE GROUP RATE of \$115 single/double or \$125 triple/quad.

REGISTRATION FEES

INHAA members can register for the convention at the member rate of \$125. Non-members pay \$225. **Registrations made after November 1, 2019 and on-site registrations must include a late fee of \$50 per person. Registrations cannot be guaranteed without payment.** Credit card payments (Master Card/Visa only, AMEX) are available for pre-registration and on-site registration.

CANCELLATION POLICY

A full credit voucher toward a future INHAA conference will be issued (upon request to the Association office) for cancellation for any reason 14 or more days prior to the convention. For cancellations 13 or fewer days prior to the conference, a non-refundable fee of \$75 will be assessed for each registration and a credit will be recorded for the remaining balance. Credit or refunds will not be issued for partial attendance or no-shows. All credit vouchers are valid for twelve months from issue date.

Mark your calendars for INHAA 2020 Conferences

March 11-12, 2020 – Crowne Plaza, Springfield

June 10-11, 2020 – Par-A-Dice, E. Peoria

August 19-20, 2020 – Par-A-Dice, E. Peoria

November 11-12, 2020 – Crowne Plaza, Springfield

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November 7-8, 2019 CONVENTION REGISTRATION FORM

BECOME A MEMBER TODAY AND SAVE!

NAME	NHA LICENSE #; NURSE LICENSE #; TITLE	CIRCLE CORRECT FEE	
		MEMBER	NON-MEMBER
		\$125	\$225
		\$125	\$225
		\$125	\$225
		\$125	\$225
		\$125	\$225
		\$125	\$225

Add \$50 per person after 10/31/19: _____

TOTAL AMOUNT DUE: _____

As an Administrator, if you register to attend and register your staff here, all registrants will receive the member registration fee of \$125. Please list all staff attending from your agency here (ADD \$50 PER PERSON IF REGISTERING AFTER 10/31/19).

___ Check payable to INHAA enclosed. Mail registration and check to: INHAA, P.O. Box 272, Rochester, IL 62563

___ Credit card payment may be emailed to vwiltzie@inhaa.org or faxed to INHAA at 708-248-8078. MasterCard/Visa only

Date: _____ Credit Card # _____

Exp. Date _____ Cardholder Name: _____

Authorized Signature _____

Facility/Business Name: _____ Address _____

City, State, Zip: _____ Phone: _____

Fax: _____ Email: _____

Please assist us in estimating numbers for sessions, meal functions, handout materials. This is a tool to help project attendance and will not be considered a firm commitment from the registrant. **Check number of registrants likely to attend each time slot and send with registration form:**

Wednesday, November 6, 2019

___ **Early Bird Reception**

Thursday, November 7, 2019

___ **Breakfast**

___ Survey & Enforcement: Hot Topics, Current Trends & Practical Strategies

___ Hot Topics & Trends in Assisted Living

___ Respiratory Therapy in Post-Acute

___ General Session/Keynote/Board

Election

___ **Lunch/INHAA Annual Meeting**

___ CMS Amendments to Ease the Pressures of the ROP and Delayed Implementation of Phase 3

___ Customer Service.... Leading by Example.....It Does Make A Difference

___ PDPM Overview/Update

___ The Anatomy of a Lawsuit Demystified

___ Staffing and Retention

___ Bringing QAPI to Life: Translating your QAPI Plan into Action

___ **Social Mixer/Reception**

Friday, November 8, 2019

___ **Breakfast**

___ Key Liability Issues in Assisted Living

___ Review of Recent Legislative and Regulatory Changes Impacting CILAs, Community Based ICF/DD, and MC/DD Providers

___ Value Based Purchasing

___ Employment Policies After the Legalization of Marijuana & Other Employment Updates

___ IDDSI Nothing to Get Choked Up About.... Understanding the New Diet Standardization Initiative

___ IDPH Regulatory Update

___ Communicating with Individuals with Dementia

