



**ILLINOIS NURSING HOME
ADMINISTRATORS ASSOCIATION**

P.O. Box 483, North Aurora, IL 60542 Phone: 708-800-6161 Fax: 708-248-8078 E-mail: sgardiner@inhaa.org



**INHAA Convention and Trade Show
THURSDAY, NOVEMBER 8 – FRIDAY, NOVEMBER 9, 2018**

GENERATIONS OF CHANGE

- SADDLE UP -

CROWNE PLAZA, SPRINGFIELD, IL

KEYNOTE: FROM WEDDING RINGS TO NOSE RINGS

Being Mindful in a Busy World
HFS IDPH DD Facility Update
Hot Topics and Trends in ALF/SLF
Legionnaire's Disease # 1 Regulations
Legionnaire's # 2 /How to Handle in
the Facility

Patient Driven Payment Model (PDPM)
Update
Rules of Participation – Where are we
now?
Health Care Fraud
Molecular Biology of Wound Healing
SNF Legislative and Regulatory Update

Evolution and Journey of Culture
Change
Enhancing the Journey with Resident
Attendants
Why and How People Complain and
What to Do
Managing Agitation in Dementia



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**ELEVEN CEUs IN TWO DAYS
\$125 /MEMBERS
\$225/NON-MEMBERS
MEMBERSHIP ONLY \$100**

WEDNESDAY, NOVEMBER 7

6:00 – 7:30 pm: Early Bird Reception

THURSDAY, NOVEMBER 8

7:00 am – 8:15 am: Registration and Buffet Breakfast Sponsored by OVITSKY VISION CARE

8:30 am – 10:00 am: Concurrent Sessions:

WHERE ARE WE NOW WITH THE ROP?

Presented by Nicholas Lynn

The CMS new Rules of Participation were the most sweeping rule changes for long term care certification in more than twenty years, affecting abuse reporting, QAPI, care planning, ethics, staffing, discharge procedures, infection control, physician services and more. The rule but it is now in effect. This session will review where we are and what effect it has on providers.

Nick Lynn R.Ph, J.D., Vice Chair of Duane Morris, LLP former IDPH division chief, and General Counsel to IHCA and INHAA.

LEGIONELLA MANAGEMENT IN HEALTH CARE FACILITIES-PART 1

Presented by Justin DeWitt

CMS has placed an emphasis on water management practices as a means to control growth and amplification of Legionella in building water settings. This session will review the standards for water management in health care settings and a background on Legionella pneumophila, the major causative agent of Legionnaires ' disease.

Justin DeWitt P.E., LEED, AP is the Chief of General Engineering, Division of Environmental Health, IDPH

DIFFICULT BEHAVIOR IN THE LTC SETTING

Presented by Steve Greenwald

Difficult behaviors are one of the most challenging aspects of LTC. Providers struggle with how to handle situation between residents and assessing incidents for possible abuse. This session will cover behavioral causal factors (assessment) including forms of psychopathology. Attendees will get a better understanding of dementia, dementia care principles and challenges related to dementia, e.g., communication. Non-pharmacological interventions and regulatory changes addressing Behavioral Health Services will also be addressed. Attendees will leave with a better understanding of sexually inappropriate behavior, rejection of care, and Constant use of the call light

Steve Greenwald MSW, LCSW is President and CEO of SwCG, INC.

10:15 am – 10:45 am: General Session and Election of INHAA Board of Directors:

10:45 am -11:45 am KEYNOTE SPEAKER:

FROM WEDDING RINGS TO NOSE RINGS – GENERATIONAL DIFFERENCES

Presented By Faith Roberts

Why can't things stay the way they were? Why is it so difficult to attract and retain people who care? Where is the "work ethic" in today's young healthcare providers? How will we orient/educate the very people who will be (gasp!) providing care to the rest of us as we age? What skills will assist leaders/educators when working with this increasingly diverse workforce? One thing is for sure, if you don't plan on changing, don't plan on hiring! Today's generational differences have caught us all off guard. Generation X, much to the frustration of everyone else, continues to clash with Baby Boomers. This presentation will highlight the heroes, stories, values and traditions of the four generational groups in the workforce today. Illustrations of education and management styles that work for each group will be given.

Faith Roberts MSN, RN, is the Executive Director of Magnet/Professional Practice/ Parish Nursing

*11:45 am – 12:45 pm: Lunch and INHAA Annual Meeting.
Sponsored by PODIATRY PLUS*

12:45 pm – 2:15 pm: Trade Show with Exhibitors

2:15 pm – 3:45 pm: Concurrent Sessions:

NURSING FACILITY REGULATORY AND REIMBURSEMENT UPDATE

Presented by Bill Bell and Ashley Snavelly

This session will review the most recent developments and future updates in the federal CMS and state IDPH long term care survey and enforcement process and legislative process that it entails.

Bill Bell is the regulatory director for the Illinois Health Care Association and was Deputy Associate Director of the Illinois Department of Public Health for nearly three decades.

Ashley Snavelly is the Legislative Director for IHCA with expertise in regulatory, legislature, and reimbursement.

DHS/IDPH DD FACILITY UPDATE

Presented by Michael Bibo

This session provides an overview of the primary IDPH survey, DHS reimbursement, marketplace and legal developments and trends in facilities serving clients with developmental disabilities.

Mike Bibo is the President of the Center for Developmental Disabilities, Advocacy and Community Support.

HOT TOPICS AND TRENDS IN ALF/SLF

Presented by Neville Bilimoria

This session will provide the latest information on Assisted Living and Supportive Living Facilities in Illinois. The latest trends in litigation, including federal and state public policy trends, and regulatory developments.

Neville Bilimoria is a partner with Duane Morris, LLP, and was named one of the top 40 attorneys in Illinois under 40 in 2005. And a “Leading Lawyer” in healthcare law.

4:00 pm – 5:30 pm: Concurrent Sessions:

THE CULTURE CHANGE JOURNEY: EVOLUTION OF CULTURE CHANGE

Presented by Lee Moriarty

When did we start this journey? How far have we come and where are we going? This culture change has been one of the most sweeping changes in long term care in many years. This change has allowed residents to truly take part in their care. They have become the directors of their care instead of the silent partners. This session will look at the culture change journey, what has worked and what still needs attention.

Lee Moriarty, BS/CTRS, Long-Term Care Consultant/Educator/Trainer Specializing in Quality of Life-Activities & Dementia Care and Culture Change-Person Centered Care & Staff Retention

HEALTH CARE FRAUD

Presented by Amy McCracken

Charges of fraud are increasing in the LTC profession. Daily we are reading about providers who are in trouble with the government facing fines and possible prison terms. How can you protect yourself and your facility from fraud? What is your responsibility? This session will review the trends in fraud cases and guide you through the steps to avoid charges.

Amy McCracken, BSN, JD, Duane Morris, LLP

MOLECULAR BIOLOGY OF WOUND HEALING

Presented by James B. Stiehl, MD, MBA

Wound healing is a dynamic process that involves the integrated action of a number of cell types. In recent years considerable advances have been made in the research, knowledge, and understanding of these growth factors. Growth factors are, in essence, proteins that communicate activities to cells. A growth factor's role in wound repair is a critical component of the successful resolution of a wound. The role and function of growth factor is an evolving area of science and offers the potential for treatment alternatives in the future. This session will look at this process of wound healing and discuss options to help this healing process.

Dr. James Stiehl is the Founder and Manager of Stiehl Tech LLC

6:00 pm – 7:30 pm: Social Mixer

Sponsored by HEALTH DIRECT PHARMACY

FRIDAY, NOVEMBER 9

7:00 am – 8:00 am: Breakfast Buffet Sponsored by SOUTHERN BUS AND MOBILITY

8:15 am – 9:45 am: Concurrent Sessions

WHY PEOPLE COMPLAIN AND WHAT WE CAN DO ABOUT IT

Presented by Mary Tellis-Nayak

This session will focus on understanding why people complain, what responses they are seeking and what can be done to address their complaints. Using Data from resident, family and employee satisfaction surveys across the continuum of care provides information about the current state of satisfaction. Using this data and the role of social media in today's health care environment will be explored. Suggestions about some of the causes will be made and solutions recommended.

Mary Tellis-Nayak is VP of Quality Initiatives for My Inner View

PATIENT DRIVEN PAYMENT MODEL (PDPM) – WHAT TO EXPECT

Presented by Renee Kinder

CMS is looking to change the SNF reimbursement system from the present RUGS-based payment to the PDPM. Five different components of care will be considered. Physical Therapy (PT), Occupational Therapy (OT), Speech and Language Therapy (SLT), Non-Therapy Ancillary (NTA), and Nursing.

This session will let you know how this will affect your facility and reimbursement.

Renee Kinder MS, CCC-SLP, RAC-CT is the Director of Clinical Education for Encore Rehabilitation Services.

ENHANCING THE JOURNEY WITH RESIDENT ASSISTANTS

Presented by Joyce Steber

Having extra hands-on-deck during mealtimes to assist with dining is one of the major roles of a Resident Assistant. This presentation explores the who, what, when, why & how of the Resident Assistant Program in accordance with Illinois Administrative Code. Enhancing the skills of those in other departments benefits not only the individual, but the community has a whole.

Joyce A. Steber, BSN, RN, is the Manager at Steber Training, LLC

10:00 am- 11:30 am

YOU HAVE A POSITIVE LEGIONELLA DIAGNOSIS – NOW WHAT? PART 2

Presented by Michelle Stuercke

How should a facility react to a positive Legionella Diagnosis? What steps have to be taken and when.

This session will go into detail what is required, the communication needed, testing that must be done and forms that must be filled out.

Michelle Stuercke RN, MSN, DNP, MPH, LNHA is the Chief Clinical Officer for Transitional Care Mgmt.

*11:30 pm – 1:30 pm: Trade Show and Lunch with Exhibitors
Plus Prize Drawings*

1:30 pm – 3:30 pm: Closing Session

BEING MINDFUL IN A BUSY WORLD

Presented By Karla Belzer

Mindfulness is the act of paying purposeful attention to the present moment. In the busy world we live in this is often difficult. When was the last time you actually paid attention to your surroundings on the way home? Do you find yourself saying, “I do not remember getting here? I must have been on auto pilot.” This session will help participants explore the benefits of mindfulness based interventions as a way to reduce psychological and physiological stress, emotional distress, and burnout while improving empathy, job satisfaction and a sense of well-being.

Karla Belzer BS, MS is the Family Life Educator for University of Illinois Extension Karla provides community-based training and education on life issues affecting families, adults and individuals as they age. She works closely with community groups and organizations serving families, adults and older adults.

CONTINUING EDUCATION

The Illinois Department of Financial and Professional Regulation has approved INHAA as a sponsor of continuing education for Illinois Nursing Home Administrators (License #139-000052) and Nurses (License #236-000008). This conference offers Administrators and Nurses 6 CEUs on Thursday and 5 CEUs on Friday

DON'T PAY NON-MEMBER CONVENTION RATES WHEN YOU CAN BE A MEMBER ALL NEXT YEAR FOR THE SAME ONE-TIME CHARGE!

Convention rates for INHAA members are \$125 and \$225 for non-members – but the rate for joining INHAA is only \$100. Membership in this professional association allows you to attend all four conferences in a calendar year – offering more than 40 CEUs - at member rates, provides a monthly newsletter, and gives you one of the best networking opportunities with other administrators and administrative nurses in Illinois. Additionally, if the administrator is a member, anyone on staff can attend INHAA conferences at member rates. Send in your membership application with your convention registration. To download the INHAA membership application click [here](#) or go to www.inhaa.org.

LOCATION & LODGING FOR THE NOVEMBER 8-9, 2018 CONVENTION AND TRADE SHOW

CROWNE PLAZA HOTEL AND CONFERENCE CENTER
3000 South Dirksen Parkway, Springfield, IL 62703
Reservations call 1- 800-589-2769.Code N8Y

INHAA Room Rates before October 10: 1-2 guests – \$115.00 plus tax.
Reserve your room today! Remember to mention INHAA

REGISTRATION FEES

INHAA members and others from their staff pay the member fee of \$125. Non-members pay \$225. **Registrations made after November 1 and at the door must include a late fee of \$50 per person.** Registrations cannot be guaranteed without a payment. Credit card payments (Master Card and VISA only – no AMEX) are available for pre-registration and also on-site.

CANCELLATION POLICY

A full credit voucher toward a future INHAA conference will be issued (upon written request to the Association Office) for cancellation for any reason 14 or more days prior to the conference (by October 25). For cancellations 13 or fewer days prior to the conference, a non-refundable fee of \$25 will be assessed for each reservation and a credit voucher will be issued for the remaining balance. **Credit or refunds will not be issued for partial attendance or “no shows.”** All credit vouchers are valid for twelve months from issue date.



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ADMINISTRATOR’S ASSOCIATION
THE 2018 ANNUAL CONVENTION AND TRADE SHOW
NOVEMBER 8-9, 2018 - SPRINGFIELD CROWNE PLAZA**

Name:	Adm. License # or Nurse License # or Title	Circle Registration Fee:	
		Member	Non-Member
		\$125	\$225
		\$125	\$225
		\$125	\$225
		\$125	\$225

Add \$50 per person after November 1: _____

TOTAL AMOUNT DUE: _____

___My check payable to INHAA is enclosed. Mail registration and check to: INHAA, P.O. Box 483, N. Aurora, IL 60542

___Credit card payment may be mailed or faxed to INHAA at 708-248-8078. MasterCard or Visa ONLY

Credit Card # _____ Exp. Date _____ **Today’s Date** _____

Print cardholder name _____ Authorized Signature _____

Facility or Business Name _____

Address _____ City, State, Zip _____

Phone _____ Fax _____ E-mail _____

INHAA members and others from their staff each pay \$125. Non-members pay \$225