



The Administrator's **Advocate**

April, 2018

Volume XX, Issue 4



SAVE THE DATE

INHAA Conference

Thursday, June 14 – Friday, June 15, 2018

CLINICAL ISSUES

And

THE STANDARD OF CARE

Par-A-Dice Hotel in East Peoria

Clinical Issues Surveyors are Concentrating On
Quality Assurance Performance Improvement (QAPI) Review
Front Line Pharmacy Issues
Infection Control and the Survey Process
RCS -1 and Nursing Documentation
Coordinating Written and Electronic Documentation

BROCHURE AND REGISTRATION [LINKED HERE](#)

INHAA MEMBER RECOGNITION IN 2018

The INHAA Board of Directors would like to express their gratitude to our members throughout this year. At the March, 2018 seminar, all attending members with ten plus consecutive years of membership received a voucher for free attendance at the June or August 2018 seminar. INHAA gave out 30 vouchers to Gold members in attendance.

In June of 2018 we will draw four names from all the registered and attending members at that seminar and they will each receive a free voucher for the August, 2018 seminar. Lastly, two names will be drawn in August to receive a free voucher to our annual convention in November, 2018. The vouchers are non-transferrable and prior registration will be required to ensure that we are able to plan accordingly to meet the needs of all the members attending the seminars.

We appreciate each one of our members! There will be other surprises too so check out the upcoming seminar dates on our website www.inhaa.org and register today! We look forward to seeing you at the June 14-15 INHAA Conference.

PASSING THE TORCH

Since INHAA is concentrating on member appreciation this year, Charles Hutson, author and INHAA Board of Director, wrote the following article on how INHAA was formed. Enjoy!

Recently two of our long term Board Members retired from active duty on the Board. Rena Smith and David Conklin both have been familiar faces on the Board for the entire term of my own membership with the Association which is getting on toward 30 years! Both heralded back to the early days of the INHAA and have now been replaced now by younger Board members. Of course, replaced is not the right word because no one will ever really replace them! Maybe it's more accurate to say that they have 'passed the torch'!

This is the way of life. The older give way to the younger, and getting older certainly plays into it. Most of us in this profession, and I use the word profession pointedly instead of industry because it is indeed a Profession...even a calling for many. Most of us are very familiar with folks getting old even if you haven't yet experienced it for yourself. I look around at the Association seminars and the many members who have journeyed thru the past 20 or 30 or even 40 years with this group. I believe this is a profession where all of us understand and appreciate the value of getting old, and the values of our elders and what they have gone thru to bring us to where we are today. Dave and Rena are not the only long term members who have come before us, but they are the ones we are talking about at this writing.

As I have served beside them, David and Rena have been my role models and my mentors. It has truly been a learning experience for me. Neither of them has ever shied away from sharing their experience and feelings about how they felt the Board should operate and the direction the Association should go.

Even working side by side with David and Rena on the Board for all these years and spending time with them at dinners and social activities, there are a lot of things I don't know about them. I intended to write this article about both of them at the same time since their time of service to the Association and the Board has paralleled each other's, so I asked each of them to send me a little extra information to work with. Unfortunately, at the time of my request, David had just suffered the loss of his older brother and so had other things on his mind. I will continue this article with his memories at a later date.

Rena Smith from Hutsonville, IL. has owned and operated Shelter Care Homes there...at least forever. Even before I met her I had contact with her through a client that had come to my facility from one of hers. The name Hutsonville on her return address always jumped out at me for some odd reason. (Speaking of which, have you ever heard about the Hutsonville Massacre? Google it!)

Most of you have probably seen or heard from her during our seminars. She has never hesitated to meet issues head on and always seems to have pertinent and extremely pointed questions for the speakers! And by the way, in her notes to me she offers the quote that she "hopes she has never offended a soul with her direct comments or questions." She uses the word 'direct' at which I chuckled a bit. I think one might better say she is outspoken, maybe flamboyant at times, and some might even say confrontational! I think she just doesn't have time for the B.S.! And I like it. There have been many times her comments brought cheers from the members! She certainly has style!

"I think I have been on the Board forever." she says. "I think I have served in about every capacity with the Association as it grew." She remembers when the Association started out with "about a dozen or so folks" and quickly grew to 35 members!! "Boy, oh boy! We thought we were in tall cotton then!" I'm not sure I know what that means but some of you may have an idea. Anyway, that's Rena!

While we still draw many speakers from IDPH and IDPA, that was where they started as well at the time because "those were the folks who had the greatest impact!" She also notes that IDPH

were the “friendlies” back then. I can verify that as when I started out I frequently called the Regional Office for interpretations and advice about what was the best to do in many situations. They were always very helpful...and friendly in those early years!

Every year she says, the Association grew in numbers and grew more organized. At the time, everything was done through the volunteered effort of the Board members. The Board members would arrange for the seminars from their work offices via telephone and regular mail (before emails and text messages and some even before faxes if you can imagine). For several years personal calls were placed by the Board members to each licensed Nursing Home Administrator in the state who was not yet a member of the Association with the purpose and hope of encouraging them to join and be a part of INHAA!

The main goal of the Association in those early years was all about providing “quality education for the administrators so they were better able to provide the best for all of those placed in their care. Every possible means of providing quality education that could impact our facilities was provided if we had it.” I am pleased to say that it is still that way today!

As time passed and the “Association grew, it became large enough to require a manager to field calls, maintain membership lists, plan and schedule seminars, etc. Before that, it was all done by the Board!” “The Board grew from 6 or 7 to 15. Many ideas and creative minds worked hard to develop this Association.” Rena notes the great pride she and the rest of the Board members felt when the Association was finally approved to provide authorized CEUs for the Administrators’ annual licensure education requirements!

Some things were even done the old fashioned way. “One member kept boxes of adult beverages in the trunk of his car and drove it from meeting to meeting for our cocktail hours. The cocktail hour(now politically correctly called ‘social hours’) was time to let our hair down, meet other members from all over the state, and to share about our troubles with other administrators and how we dealt with them. We would share policies, and get a ‘heads up’ on recent survey trends and what was being targeted each year. We also learned about each other...that we all had families, dreams, and more in common than differences.” “I love the idea,” she states, “that no matter who you talked to at the Association meetings, you knew we were all in it together!”

One of Rena’s favorite positions was that of Membership Chairman! “I loved being Membership Chairman! It’s wonderful seeing new people coming into the profession! I know that they must be strong, loving, flexible, and have vision and be good communicators!” It was under Rena’s tenure as Membership Chair that the Association reached our long time goal of 500 members! I might add that we commemorated that event with a champagne toast at the next Board Meeting! But Rena doesn’t want to stop there! “I would love to see the membership grow to around 700 members!” she adds.

One of the saddest aspects she notes is the, “more and more rules and guidelines to run our facilities when we have more than enough already! Maybe Bill Bell is on to something when he says to get rid of the Illinois guidelines and use the Federal guidelines only. Hmmm???”

Rena ends her notes by saying “I cherish this Association for the friendships I have made, the education it provides me at a fair price, and the great deal of fun we have as well! If you get the chance to serve or run for Board, do it! May this Association always grow, develop, and change with the times!”

One of the reasons I was asked to write this article is that I’ve shared these last 26 years with Rena Smith and David Conklin working side by side with them on the Board, but another is that...I write in my spare time. In a shameless plug for myself, I would like to share that I have written several books which are available on Amazon Books...search Charles R. Hutson. No great American novels, but you may enjoy checking them out. One is specifically about a Nursing Home Administrator that some of us may be able to relate to.

We thank David and Rena for their invaluable leadership in the formation of this Association and their continued service over the years, and we wish them all the best in their ‘stepping back’ from the Board. Both have reached the status of Honorary Members and both are still very much interested in the Association and its future, so I know we have not seen the last of them! But they both happened to feel it was time...to Pass the Torch...to the younger generations.

We will continue to seek their counsel, and we should always continue to seek the counsel of the senior members of our society. I would hope that members of our Association know that even better than most. We will continue to pick their brains for their thoughts and concerns about the ongoing well-being of the Association...that they have held in their able hands and molded and shaped it into the great Association that it has become today!

Once again, thanks to Rena Smith and David Conklin for their service! And remember to be on the lookout for memories from David in Part Two of "Passing the Torch".

LTC MONTHLY OCCUPIED BED PROVIDER ASSESSMENT

The Illinois Department of Healthcare and Family Services (HFS) issued the following notice. *The Illinois Comptroller's Office has issued warrants for November 2017 long term care services. The following assessment payment will be due **April 16, 2018.***

*The Monthly Occupied Bed Provider Assessment for long term care providers for the February 2018 assessment period/ November 2017 reporting period is due **April 16, 2018.***

The Department continues to monitor long term care pending claims at the Comptroller's Office. Providers will be notified of extensions and/or revised due dates via the website, and are encouraged to sign up for e-mail notifications at the link below.

<https://www.illinois.gov/hfs/MedicalProviders/notices/Pages/ProviderEmailSubscribe.aspx>

THE ILLINOIS DEPARTMENT OF HEALTHCARE AND FAMILY SERVICES (HFS) NOTICE

An HFS notice was posted regarding HealthChoice IL Expansion - Schedule Update. A delay for certain services was posted. You may view the notice [here](#).

This change effects only individuals receiving services in one of the following programs and who recently selected or were assigned to a health plan in the HealthChoice Illinois program in the expansion counties for an April 1, 2018 or later effective date.

- Community Care Program (Elderly Waiver)
- Home Services Program (Division of Rehabilitation Services Waivers)
- Supportive Living Program (SLP Waiver)
- Nursing home or long term care facility (non-MMAI dual eligible)

The Department will issue a new provider notice when managed care enrollment for these individuals receiving long term care or waiver services begins in the expansion counties. As stated in the [March 28, 2018 Provider Notice](#), rescheduling of these individuals does not delay the April 1st general statewide expansion of HealthChoice Illinois.

HFS PREFERRED DRUG LIST EFFECTIVE April 1, 2018

The link to the HFS preferred Drug list is [here](#).

EMPLOYMENT ALLEY

ADMINISTRATOR

Illinois Veterans Home - Manteno is looking for a highly motivated candidate to supervise the overall operational needs of the Skilled Facility. Candidate must be licensed by the State of Illinois with 3 - 5 years' experience working in a skilled facility as the Administrator or Assistant Administrator. Has good working knowledge of State and Federal requirements and the survey process. Effective communication, organizational and leadership skills. Interested candidates should email a resume to H. R: jeri.gull.i2@illinois.gov

ADMINISTRATORS

Generations Healthcare Network (a long term care consultant company) is looking for Licensed Administrators. Generations provides consultant services to skilled nursing facilities in Chicago, Chicago Suburbs, Byron, Rock Island, Illinois and Auburn, Indiana. Our Website: www.generationshealthcarenetwork.com Qualifications: Licensed Administrator in Illinois with proven leadership and management in the post-acute/long-term care arena.

ADMINISTRATOR

Our 5-star facility has a rewarding opportunity for an experienced Administrator or an RN with 5 years previous management experience. This individual must have proven leadership abilities in team building, customer service, best practices and the ability to adapt to the changing senior care profession. We are a Medicare-certified facility and we are quality oriented, well-respected, and well-established. If you possess strong interpersonal skills to lead employees, deliver customer service effectively, and enjoy the many opportunities of today's post-acute care field, please send your resume to: P.O. Box 3188, Bloomington, IL, 61702- 3188 Attn: Admin Position

INTERIM PROFESSIONAL SERVICES

Licensed nursing home administrator offers interim and consulting services to facilities with needs. My services allow management to conduct a search for a qualified administrator while the facility is operated competently. References. Harry Poole 1-618-806-2125.
HPoole1947@gmail.com

REGISTERED NURSE (RN) Children's Habilitation Center • Harvey, IL (708) 596-2220

Full-Time Day / Part Time Nights

Experience - Up to 3year(s) Degree - 4 Year Degree

Healthcare – Health Services

Job Description/ Requirements: Responsible for the quality of care rendered of medically fragile pediatrics and adults while on duty including use of proper procedures, charting, treatments, dispensing of medications, etc. and is available, should the need arise, to provide direct care.

Bonus incentive offered Directs the activities of Staff Nurses and Team Assistants. Contact:

Annette Murray DON / Annette.m@childhabcenter.com or Erica Dent DON Strategist / Erica.d@childhabcenter.com

Employment Alley is published monthly for members and business members. The cost for non-members is \$30 a month - \$50 for two months - \$70 for three months. A business member listing is \$25 for one month - \$40 for two months - \$55 for three months. Send your approximate 55-word ad and payment to INHAA, PO Box 483, North Aurora, IL 60542, or fax it to 708-248-8078. For further information, call Susan Gardiner at 708-800-6161.

CONTACTING THE INHAA OFFICE

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