



**ILLINOIS NURSING HOME  
ADMINISTRATORS ASSOCIATION**

**P.O. Box 272, Rochester, IL 62563 Phone: 708-800-6161 Fax: 708-248-8078**

**Email: [vwiltsie@inaha.org](mailto:vwiltsie@inaha.org)**



***“Things You Need to Know – 2019 Preparing  
For the Year Ahead”  
REGISTER NOW!***

***Wednesday, February 27 – Thursday, February 28  
Par-A-Dice Hotel, East Peoria IL***

As the new year begins and the Requirements of Participation become part of your daily operations, what are providers experiencing? Do you need assistance with your staff recruitment and retention? Do your compliance plans meet the new guidelines? Do you have the tools you need for emergency preparedness? Have you heard the latest regulatory updates and federal regulations? Did you know music can be an intervention tool? Come and learn what is on the horizon from experts in the field of long-term care.

**MAKE YOUR HOTEL RESERVATIONS BEFORE FEBRUARY 7, 2019 TO RECEIVE THE GROUP RATE OF \$101. CALL 800-547-0711 TO RESERVE YOUR ROOM TODAY!**

**Education and Special Event Schedule**

***Wednesday, February 27, 2019***

7:00 am – 8:15 am

**Registration and Breakfast: Sponsored by Southern Bus and Mobility**

8:30 am – 10:00 am

**Compliance Is Key: Developing HIPAA and Compliance & Ethics Program**

**Presented by Neville M. Bilimoria, Partner, Duane Morris LLP**

*With everything going on in your facility, it is easy to overlook compliance with the HIPAA Privacy and Security Regulations, and the OIG's Compliance & Ethics Program requirements which are mandatory for all nursing facilities. Contrary to popular belief, compliance does not have to be difficult. In fact, it can be downright simple. But make no mistake, compliance IS important, and it can help improve your operations to provide better care for your residents.*

10:45 am – 12:15 pm

**The Rules of 3 – Creating a Great First Impression**

**Presented by Cheryl Boldt, Senior Consultant, Maun-Lemke Speaking and Consulting**

*First impressions are important. Since customers are the reason we're in business, we need them to choose us. So, our team must be prepared and excited when the customer we worked so hard to get comes through the door and down the hall! You may have heard a staff member say, "Another admission?", "Nobody told me." or "What's wrong with her?" If so, this is a session for you!*

12:15 pm – 1:15 pm

**Lunch: Sponsored by Ovitsky Vision Care**

1:15 pm – 2:45 pm

**Finders Keepers**

**Presented by Cheryl Boldt, Senior Consultant, Maun-Lemke Speaking and Consulting**

*To run a successful healthcare organization, we must have dedicated, quality co-workers that embrace the team concept. It is possible to reduce turnover lower than the national average in a short period of time by using team-based involvement. Cheryl will show you techniques for dealing with the new workforce. This invigorating session will discuss techniques for marketing for new employees and discuss needed systems to keep good employees from leaving.*

3:00 pm – 4:30 pm

**More Regulatory Updates – What's Up?**

**Presented by Connie Jensen, Division Chief Long Term Care, Illinois Department of Public Health**

*Regulatory updates will be provided related to abuse, neglect, and infection control. Also, a review of Federal regulations related to these topics and current survey findings will be presented.*

4:30 pm – 6:00 pm

**Social Hour: Sponsored by Biotech X-Ray**

## ***Thursday, February 28, 2019***

7:00 am – 8:15 am

**Breakfast: Sponsored by Oregon Healthcare Pharmacy Services, Inc.**

8:15 am – 10:15 am

**Will Your Emergency Operations Plan Pass Muster (Or a Survey)?**

**Presented by Connie Polke, CRT, Executive Director, and Bill Pretzer, MA, Director of Operations and Training, Collaborative Healthcare Urgency Group (CHUG)**

*Are you stressed about how your organization will pass the newer regulations for emergency preparedness? Our experts will help you stay in the forefront of today's emergency preparedness requirements. Get prepared with the emergency preparedness tools necessary to build a successful and complete emergency operations plan. Be ready to wow surveyors with your exceptional plan.*

10:30 am – 12:00 pm

**The Impact of an Interactive Music Therapy Program on those with Dementia**

**Presented by Lisa Meyer, MBA, PT. Senior VP of Operations, EmpowerMe Wellness**

*This session will demonstrate how a specialized speech therapy program can be used to facilitate language, attention, cognition, and communication through music engagement. Persons with dementia often become isolated due to difficulty comprehending or expressing themselves verbally. There is a strong correlation between music, communication, and procedural memory which has prompted many speech language pathologists to use music as an intervention tool.*

### **LOCATION/LODGING INFORMATION**

Par-A-Dice Hotel, 7 Blackjack Blvd., East Peoria, IL 61611. Reservations: 800-547-0711, [www.paradicecasino.com/groups](http://www.paradicecasino.com/groups). Enter group code 0226NUR. Please reserve your room before **February 5, 2019 to receive the group rate of \$101 plus tax** (King/Queen). Remember to mention INHAA when making your reservation.

### **CONTINUING EDUCATION**

INHAA is an approved Illinois Department of Financial and Professional Regulation Sponsor of Continuing Education for Illinois Nursing Home Administrators (License #139-000052) and Nurses (License #236000008). This conference offers 6.5 CEU's on Wednesday 2/27 and 3.5 CEU's on Thursday 2/28. **Don't miss this chance to earn 10 total CEU's.**

### **REGISTRATION FEES/CANCELLATION POLICY**

INHAA members and their staff will pay the member rate of \$100. Non-members will pay \$200. Registrations received after February 22, 2019 must include a late fee of \$50 per person. Registrations will not be guaranteed without payment. Credit card payments are available for pre-registration and on-site. (Master Card and Visa only. Amex is not accepted). If you should need to cancel your registration, a credit voucher toward a future INHAA conference will be issued (upon written request to INHAA). You must notify INHAA 14 days prior to the conference date to receive credit. For cancellations less than 14 days prior, a non-refundable fee of \$25 will be assessed for each cancellation and a credit voucher will be issued for the remaining balance. Credits or refunds will not be issued for partial attendance or no-shows. All credit is valid for 12 months from date of issue.

**AVOID NON-MEMBER CONFERENCE RATES WHEN YOU BECOME A YEAR-ROUND MEMBER OF INHAA FOR THE SAME ONE-TIME CHARGE!** Conference rates for INHAA members are \$100 and \$200 for non-members but the rate for joining INHAA annually is only \$100. Membership in this professional association allows you to attend all four conferences annually, offering over 40 CEU's at member rates. Membership also provides a monthly newsletter and gives you great networking opportunities with other administrators and administrative nurses in Illinois.

If you would like to join INHAA and avoid paying non-member fees, please contact the INHAA Coordinator, Vicki Wiltsie to sign up for 2019 membership. INHAA CONTACT INFORMATION: PO Box 272, Rochester, IL 62563; Email: [vwiltsie@inhaa.org](mailto:vwiltsie@inhaa.org); Phone: 708-800-6161, Fax: 708-248-8078; Website: [www.inhaa.org](http://www.inhaa.org)

### **MARK YOUR CALENDARS! 2019 UPCOMING INHAA EVENTS**

June 12-13 Conference, Par-A-Dice Hotel, East Peoria  
August 14-15 Conference, Hilton Doubletree Hotel, Bloomington  
November 7-8 Convention & Expo, Crowne Plaza, Springfield



**Things You Need to Know – 2019**  
**Preparing for the Year Ahead**  
**February 27-28, 2019 CONFERENCE REGISTRATION FORM**  
**INHAA Members and Staff from Member Facility pay \$100. Non-**  
**Members \$200. Become an INHAA member today and save!**

\_\_ My check payable to INHAA is enclosed. Email registration to [vwiltsie@inhaa.org](mailto:vwiltsie@inhaa.org) or fax to 708-248-8078 or mail form and check to: INHAA, PO Box 272, Rochester, IL 62563.

\_\_ Credit Card payment (Master Card/Visa only)

Credit Card Number: \_\_\_\_\_ Exp. Date: \_\_\_\_\_

Conference Attendee Name: \_\_\_\_\_ Today's Date: \_\_\_\_\_

Cardholder Name/Address: \_\_\_\_\_

Facility Name/Address: \_\_\_\_\_

City, State, Zip \_\_\_\_\_ Phone: \_\_\_\_\_

Home Email: \_\_\_\_\_ Work Email: \_\_\_\_\_

**Please list all staff attending from your agency here (ADD \$50 PER PERSON IF REGISTERING AFTER 2/22/19):**

Name \_\_\_\_\_ NHA/Nursing License # \_\_\_\_\_

\_\_\_\_\_ Member \$100 \_\_\_\_\_ Non-Member \$200 Preferred Email: \_\_\_\_\_

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Name \_\_\_\_\_ NHA/Nursing License # \_\_\_\_\_

\_\_\_\_\_ Member \$100 \_\_\_\_\_ Non-Member \$200 Preferred Email: \_\_\_\_\_

\_\_\_\_\_ TOTAL AMOUNT DUE